

**TRANSNET**



delivering on our commitment *to you*

## **TRANSNET UNITED**

### **Our customers, employees and all our important stakeholders**

I am pleased to announce the end of the 18-day strike at Transnet. We have created an incentive to get striking workers to return to work without impacting on the base cost of wages. This elegant solution was signed by both Utatu and Satawu, our two recognised trade unions. The breakthrough resulted from a once-off ex-gratia payment to all bargaining sector employees.

I wish to reassure the South African public and our customers that Transnet is now united and determined to deliver on our commitments to you. I thank our customers for their patience and understanding during this difficult time and reassure them that we will work tirelessly to clear the backlogs.

I would also like to thank the substantial number of dedicated staff who worked throughout the strike to ensure that commodities critical to the economy were moved successfully.

With Utatu back at work earlier this week, we reached levels of efficiency in Durban, Richards Bay and Saldanha higher than the pre-strike period. Now that all employees have returned to work, we are determined to maintain this commendable performance throughout the country.

With the strike now over, we at Transnet will be single-mindedly focused on serving our customers. We have rolled up our sleeves to rebuild trust and energise our teams to deliver to expectations. Now is the time for all of us to put our customers first. When Transnet wins, its customers win, and South Africa wins. We are determined to win.

Sincerely yours,

**Chris Wells**

*Acting Group Chief Executive  
Transnet Limited*

**TRANSNET CARES -**

**TRANSNET OFFERS DECENT WORK, DECENT PAY FOR A DECENT LIFE!**